

EMBEDDING LIVED-LIVING EXPERIENCE WORKFORCES

Best practice, evidence-informed understanding for *all staff* about Lived-Living Experience Workforces to build inclusive and positive workforce culture

WHY TRAIN YOUR WHOLE WORKFORCE ABOUT LIVED-LIVING EXPERIENCE?



As the 'new kids on the block' with some fundamentally different ways of doing and viewing, designated Lived-Living Experience workers are not well understood by the wider workforce. This training builds interest and willingness to employ or collaborate with the roles.



ORGANISATIONAL READINESS

Understanding Lived-Living Experience concepts leads to increased valuing, respect and engagement.

Whole of organisational literacy is the foundation of organisational readiness, genuinely inclusive work environments, and ultimately – best practice outcomes.

EVIDENCE INFORMED



Training is informed by 15+ years of internationally recognised and applied Lived-Living Experience led research, which has been the evidence base for numerous key policy documents and initiatives across sectors and settings, including the National Lived Experience (Peer) Workforce Development Guidelines.

'ORIENTATION TRAINING' WHAT'S ON OFFER?



Orientation training for *all staff* to define and explain the principles, practice and benefits of Lived-Living Experience work including:

- Definitions and differences between Lived-Living Experience and other disciplines
- Understanding having lived experience and *building* Lived-Living Expertise
- Values, principles and role functions of Lived-Living Experience work across various roles and specialities
- Why designated roles matter

HOW DOES IT WORK?



Online and self-paced, allows users to learn at their own speed, when it's convenient.

Includes regular access to Q&A sessions with seminal Lived-Living Experience researcher **Dr Louise Byrne**.

TRUSTED LIVED EXPERTISE DESIGN



Developed by a highly regarded Lived and Living Experience research and implementation team with a long history in designated Lived Experience roles and ground-breaking research.

Trusted by individuals and organisations alike. A range of reviews helps you see what others love about this training. **Turn the page for some examples or scan the barcode below to check out more.**



Lived Experience Training (.org)

learn, embed, transform!

<https://livedexperiencetraining.org/>

WHAT PEOPLE LOVE

Lived-Living Experience **Orientation Training** to foster Organisational Readiness and Empower your Workforce

CREDIBLE AND TRUSTWORTHY

The Lived Experience Training program, developed by Louise Byrne, is a transformative opportunity to enhance understanding and capacity regarding Lived Experience workforces. This training provides both foundational and advanced knowledge to drive organisational readiness. I think this training is the missing link so many of us have been looking for! Authentic, no jargon, includes information on the background so you can really understand this workforce and support them for even better outcomes across the board. Transform, improve, grow, thrive.

Craig Worland, Manager – Lived Experience, Queensland Health

EASY TO NAVIGATE AND USE

The layout and registration process was easy to manage. Colours, layout and site navigation felt very accessible and neurodivergent friendly. The video content was particularly excellent.

The content was articulated clearly and use of images, text boxes and other visual aids made the training easy to follow along. I'm excited to see the way this has been put together. It outlines the challenges and benefits of LLE work well, and could greatly contribute to role clarity, fidelity of practice, LLE values and lived expertise for people in, or aspiring to be in LLE roles. I can see massive benefit in this training. I wish I had access to it when I first started in peer work!

Timothy McGregor
Lived Experience Project Lead, Mind Australia

BUILD SHARED UNDERSTANDING

The orientation course was made available to our entire National Leadership Team and was a fantastic way to build a shared foundation and language. The content was easy to navigate and really helped demystify some of the core concepts and set us up as a leadership team to undertake the Foundational Knowledge session to deepen our understanding and begin to contemplate application and implementation. Thanks Louise and Team, this is fantastic training and couldn't recommend more highly.

Matthew Colledan, General Manager
People Experience & Capability, Neami National

EMPHASIS ON ACCESSIBILITY

Lived Experience Training is valuable and enriching. Louise is engaging in her presentation of the course content. The training is informative and enjoyable. As a blind user, I found the website easy to navigate and the quizzes were compatible using both my screen reader on my computer and voice-over function on my phone.

The visual descriptions that accompany each video presentation allowed me to access the written information and images in the presentations. Thank you for your quality training and attention to accessibility.

Aliza Francis
Accessibility Consultant

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